

**The  
Investor Service  
and  
Automatic Dividend Reinvestment Program  
for Shareholders  
of  
Johnson & Johnson**

**Shareholder Information Brochure**



The Program is sponsored and administered by  
Computershare Trust Company, N.A., not by Johnson & Johnson



## **The Investor Service and Automatic Dividend Reinvestment Program**

Computershare Trust Company, N.A. (“Computershare”) is pleased to announce the Investor Service and Automatic Dividend Reinvestment Program for shareholders of Johnson & Johnson. The Program is available to all registered shareholders and allows you to acquire additional Johnson & Johnson shares in a systematic manner. The costs of brokerage commissions and most administrative fees incurred in stock purchases are paid by Johnson & Johnson while you are a participant in the Program.

The Program provides you with a convenient and inexpensive way to increase your investment. You need only be a registered holder of one common share to participate in this Program.

### **Key features of the Program include the following:**

- ◆ Registered shareholders are automatically eligible to participate in the Program.
- ◆ You can reinvest dividends on your Johnson & Johnson common stock in full or in part, or receive cash dividend payments by check or by direct deposit.
- ◆ You can build your investment over time by making additional purchases periodically. The investment amount can be automatically deducted from your bank account or you can send it by mail (the minimum investment is \$25 per transaction). You may also make additional purchases via the Internet by authorizing one-time online bank debits from your U.S. bank account.
- ◆ You buy shares in whole dollar amounts rather than a specified quantity of shares.
- ◆ You can convert your stock certificates into book-entry shares for safekeeping purposes or you can request a certificate for whole shares from your Program account at any time. In either case, there is no cost to you.
- ◆ You can sell any book-entry shares credited to your account through the Program.
- ◆ You can transfer shares or make gifts of Johnson & Johnson common stock at no cost to you.

Participation in the Program is entirely voluntary and you may begin to use services or discontinue use of services at any time. The details of this Program and its benefits to you as a Johnson & Johnson shareholder are fully described in this brochure.

The Investor Service and Automatic Dividend Reinvestment Program for Johnson & Johnson common stock is sponsored and administered by Computershare Trust Company, N.A. ("Computershare"), not by Johnson & Johnson. Securities held in custody by Computershare are not subject to protection under the Securities Investor Protection Act.

## **HOW THE PROGRAM WORKS**

The Program provides you with an additional alternative to traditional methods of buying, holding and selling Johnson & Johnson common stock. The Program is governed by the terms and conditions contained in this brochure.

You can purchase and sell shares directly through the Program rather than dealing with a broker. However, you can sell your shares through a broker if you wish, subject to commissions and fees you negotiate with your broker. When selling through a broker, you must arrange for delivery of your shares.

### ***Eligibility***

Shareholders of Johnson & Johnson common stock holding stock certificates or shares in direct registration book-entry form are automatically eligible to participate in the Program.

If you hold your shares with a broker, you can participate by instructing your broker to transfer the shares into your name.

Program services are available to any shareholder of record, even if you own only one share.

### ***Statements***

Whenever you purchase, sell or deposit shares through the Program, you will promptly receive a statement with the details of the transaction.

All shares you hold or purchase through the Program are recorded in the same account. After each dividend reinvestment, you will receive a detailed statement showing the amount of the latest dividend reinvested, the purchase price per share, the number of shares purchased and your total Program book-entry shares.

The statement also will show all year-to-date account activity, including purchases, sales, certificate deposits or withdrawals and dividend reinvestment. This format will enable you to review your complete Program book-entry holdings at a glance.

On each quarterly statement, you will find information such as how to buy or sell shares through the Program and where to call or write for additional information. In addition, you will receive a comprehensive year-end statement summarizing all activity in your account for the entire year, which can be helpful for recordkeeping and tax purposes.

### ***You Control Your Shares***

Your Program shares are recorded in electronic registration (also known as “uncertificated” or “book-entry”) form. Just like any certificated shares registered in your name, your electronic registration shares are your shares. You are the owner and enjoy the same shareholder benefits as when you hold certificates, without the risk of certificate theft, loss or misplacement.

You can contact Computershare to request a certificate, transfer shares to another person or sell shares directly through the Program.

## **ACCOUNT FEATURES**

### ***Additional Purchases***

If you want to make an additional share purchase, send a check (minimum of \$25) payable to “Computershare — Johnson & Johnson” and the transaction form (supplied with each statement) in the envelope provided.

You may also make an additional purchase in any month through the Internet by going to **[www.computershare.com](http://www.computershare.com)** and authorizing a one-time online bank debit (minimum of \$25) from your U.S. bank account. Please refer to the online confirmation for your account debit date and investment date.

Cash payments will be invested once a month beginning on the 7th day of each month in which no dividend is payable. In the months in which dividends are ordinarily paid, additional cash payments and dividends will be invested concurrently beginning on the dividend payment date. Dividends are customarily paid on or about the first or second Tuesday of March, June, September and December.

Upon settlement, Computershare will record your purchase and credit your account on Johnson & Johnson's stock transfer books with the appropriate number of full and fractional shares. All of your money will be invested, less any applicable fees and commissions.

Computershare will not accept cash, traveler's checks, money orders, or third party checks for additional cash investments. If you send a check drawn against a bank outside the U.S., you need to contact the bank to confirm that it can give you a check payable in U.S. dollars that can be cleared through a U.S. bank. In such instances, the amount that is invested will be the check amount less any clearing fees and Computershare fees. Computershare will accept only checks that clear through a U.S. bank.

### ***Automatic Investment***

Automatic investment enables you to purchase additional shares on a regular basis by pre-authorizing Computershare to electronically debit your checking or savings account each month (minimum of \$25 per transaction). This process permits you to make regular investments, if you choose, in an amount and on a schedule comfortable for you, without the inconvenience of writing or mailing checks. All of your money will be invested, less an ACH transaction processing fee of \$1.

To initiate automatic investments, you must complete and sign an Authorization Form for Automatic Deductions and return it to Computershare.

Authorization forms will become effective as promptly as practicable; however, you should allow four to six weeks for your first investment to be initiated.

Once automatic deductions begin, funds will be withdrawn from your bank account on the first business day of each month and invested on the next following investment date.

### ***Stock Certificate Deposit and Withdrawal***

As a Program participant, you can deposit your Johnson & Johnson common stock certificate(s) into your Program account. To deposit your shares, you should send the certificate(s) to Computershare, at the address appearing on page 17, by registered or certified mail, with return receipt requested, or some other form of traceable mail, and properly insured. You should not sign the certificate(s) or complete the assignment section.

When submitting certificate(s) for deposit into your Program account, be sure to include a written request to have the certificate(s) deposited. Shares that you deposit will be credited in book-entry form to your Program account. The advantages of holding shares in book-entry form in the Program are protection against certificate loss, theft, and damage.

Certificate withdrawal can be made through the Internet or by calling or writing Computershare. A certificate for the number of full shares you specify will be mailed promptly.

There is no cost to you for certificate deposit or withdrawal services.

### ***Selling Shares***

You can sell shares held through the Program in most cases by calling Computershare at 1-800-328-9033 or by accessing your account at [www.computershare.com](http://www.computershare.com). If you prefer, mail your request together with one of the transaction forms provided with each account statement.

Certificated shares that are converted to uncertificated shares and credited to your account can be sold through the Program.

Computershare will make every effort to process your sale order on the day it is received, provided that instructions are received before 1:00 p.m. U.S. Eastern time on a business day during which Computershare and the relevant securities market are open. The proceeds of the sale, less applicable fees and commissions, will be sent to you. All sale requests having an anticipated market value of \$100,000 or more are expected to be submitted in written form. In addition, all sale requests within thirty (30) days of an address change to your account are expected to be submitted in written form.

### ***Dividend Options***

- 1. Full Dividend Reinvestment** — Reinvest the dividends on all of your shares of Johnson & Johnson common stock. You may also purchase additional shares of Johnson & Johnson common stock through any additional cash payments you choose to make, in varying amounts from \$25 per transaction to a maximum of \$50,000 per calendar year.

- 2. Partial Dividend Reinvestment** — Receive dividends in cash **on part** of your shares of Johnson & Johnson common stock and reinvest the dividends on the balance of your shares. Also, you may invest additional cash payments in any amount from \$25 per transaction up to a maximum of \$50,000 per calendar year.
- 3. Cash Payments Only (No Dividend Reinvestment)** — Invest any amount from \$25 per transaction up to a maximum of \$50,000 per calendar year. Cash dividends will be paid to you by check or, at your election, by direct deposit to your checking or savings account at a U.S. bank or financial institution. To do this, you must first complete and return a Direct Deposit Authorization Form to Computershare along with a copy of a voided blank check or savings account deposit slip. This form can be specifically requested from Computershare by calling 1-800-328-9033 or obtained online at [www.computershare.com](http://www.computershare.com).

### ***Gift Transfers***

You can give shares to others directly without requiring the issuance of stock certificates. After the transfer is complete, the recipient will receive an account statement showing the transfer of those shares.

### ***Customer Service***

You will receive all dividends, proxies and other materials Johnson & Johnson may periodically distribute, including annual reports and other shareholder information.

Shareholder customer service is available by calling 1-800-328-9033 or 1-781-575-2718. An automated voice response system is available 24 hours a day, 7 days a week. Customer service representatives are available from 9:00 a.m. to 5:00 p.m. U.S. Eastern time each business day.

You can obtain information about your Johnson & Johnson account via the Internet at [www.computershare.com](http://www.computershare.com). You can access your share balance, sell shares, request a stock certificate, obtain online forms and other information about your account. To gain access, you will be required to use a password which will be sent to you, or you can request your password by calling 1-800-328-9033 or 1-781-575-2718.

# QUESTIONS AND ANSWERS

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## 1. Who is eligible to participate in the Program?

Current shareholders of record are automatically eligible to participate in the Program and may start to use Program services immediately. Program services are available to any shareholder of record, even if you own only one share.

Regulations in certain countries, however, may limit or prohibit participation in this type of Program. Therefore, persons residing outside the United States who wish to participate in the Program should first determine whether they are subject to any governmental regulation prohibiting their participation. See "Terms and Conditions" for limitations.

## 2. Why would I choose to use the services provided in the Program?

The Program is designed for individuals who make their own investment decisions and have a particular interest in Johnson & Johnson common stock. Participation enables you to use the automatic dividend reinvestment feature to acquire additional shares of Johnson & Johnson common stock.

This Program offers an alternative to purchasing, holding or selling shares through brokers, allowing you to conduct these transactions directly through the Program. Program transaction fees, when applicable, are generally less than traditional brokerage fees and commissions.

## 3. How do I get started in the Program?

Getting started is simple.

Carefully read this brochure.

As a shareholder, you can participate in several ways. You can:

- ◆ send your stock certificates to Computershare for conversion to uncertificated form and credit to your account,
- ◆ send a check to purchase additional shares (\$25 minimum), or sign up for automatic withdrawals,
- ◆ reinvest the dividends from some or all of your shares, even shares you hold in certificate form, or
- ◆ transfer shares from your brokerage account to your Program account at Computershare.

Shareholders wishing to purchase additional shares can do so at any time. Use the enclosed envelope to send in the transaction form (attached to every statement you receive) and your check for your purchase. Computershare will purchase the number of full and fractional shares your investment will buy and record them in your name on Johnson & Johnson's stock transfer books.

#### **4. Do I pay any fee or service charge for my use of the Program?**

There are fees associated with certain optional services. See the list of Program fees at the end of this brochure for more information on transaction fees. Current shareholders of record are not charged for enrolling in or terminating participation from the Program, reinvesting dividends or purchasing additional shares by check or by one-time online bank debit. There is no charge for converting certificates to uncertificated shares or for withdrawing certificates.

#### **5. What if I want to buy additional shares or sell shares I already own?**

Contact Computershare. Cash payments will be invested once a month, beginning on the 7th day of each month in which no dividend is payable. In the months in which dividends are ordinarily paid, additional cash payments and dividends will be invested concurrently beginning on the dividend payment date. Dividends are customarily paid on or about the first or second Tuesday of March, June, September and December.

Sale transactions are generally processed the day they are received.

#### **6. How will I keep track of my Program investments?**

You will receive a statement confirming the details of each transaction you make. Quarterly statements will show any dividends reinvested as well as all year-to-date activity in your Program account. Finally, at year-end, you will receive a statement showing all transactions for the year.

## **7. What are the U.S. income tax consequences of participation in the Program?**

You are responsible for any income taxes payable on your dividends, regardless of whether your dividends are paid in cash or reinvested, or both. In addition, the Internal Revenue Service has ruled that any brokerage commissions paid by Johnson & Johnson on your behalf are to be treated as dividend income to you and that such amounts paid for brokerage commissions can be included in your cost basis of shares purchased. As with all tax matters, you should contact your tax consultant for advice.

## **8. To whom do I talk if I have a question about my account?**

A Computershare customer service representative will be able to assist you at 1-800-328-9033 or 1-781-575-2718. You may use the automated voice response system at Computershare 24 hours a day, 7 days a week to obtain information regarding your account.

You can obtain information about your Johnson & Johnson account via the **Internet** at **[www.computershare.com](http://www.computershare.com)**. At the web site, you can access your share balance, sell shares, request a stock certificate, and obtain online forms and other information about your account. To get access, you will require a password which will be sent to you, or you can request one by calling 1-800-328-9033 or 1-781-575-2718.

# TERMS AND CONDITIONS

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**1.** The Program Administrator and Transfer Agent, Computershare Trust Company, N.A. (“Computershare”), as agent for each holder (“Service User”) of Johnson & Johnson (“Johnson & Johnson”) common stock participating in the Investor Service and Automatic Dividend Reinvestment Program (“Program”), will in accordance with each Service User’s authorization, including any instruction necessary to Computershare Inc., Service Agent:

- (a) accept certificates for conversion into uncertificated shares and credit to the registered owner’s account on the records of Johnson & Johnson;
- (b) apply all cash contributions received from an eligible Service User, less any applicable fees and commissions, to the purchase of full and fractional shares (to three decimal places) of Johnson & Johnson common stock for the Service User’s account;
- (c) either:
  - (i) pay the Service User any cash dividends payable on all or part of the shares Johnson & Johnson common stock now or hereafter registered in the Service User’s name in stock certificate form and/or credited in uncertificated form to the Service User’s account, or
  - (ii) apply all or part of any cash dividends payable to the Service User to the purchase of additional full and fractional shares; and
- (d) accept orders to sell shares in accordance with the Program.

**2.** For the purpose of making purchases, Computershare can combine each Service User’s funds (dividends and cash contributions) with those of all other Service Users. Additional cash payments must be received one business day prior to the 7th day of any month (or the next business day if the 7th is not a business day). Computershare will deposit such funds promptly following receipt in an account maintained at a bank chosen by Computershare, which may be an affiliate of Computershare. For the purpose of making purchases, Computershare will commingle each Service

User's funds with those of all other holders of Johnson & Johnson who are Service Users in the Program.

Computershare will make every effort to invest cash contributions it receives promptly, but in no event later than thirty (30) days after the 7th day of each month (except where deferral is necessary under applicable federal or state laws or regulations). Dividends will be reinvested promptly following receipt by Computershare, but in no event later than (30) days after receipt (except where deferral is necessary under applicable federal or state laws or regulations).

The price per share of stock purchased for each account, whether purchased with cash contributions or dividends, or both, shall be the weighted average price of all shares purchased by Computershare's broker for each aggregate order placed by Computershare.

Computershare will record in uncertificated form in Service Users' accounts all shares of stock purchased for Service Users, and will establish and maintain the Program account records that reflect activity in each Service User's account.

**3.** A Service User can sell (or can obtain a certificate or certificates for) all or part of the full shares of stock credited to his or her account at any time, upon request. Requests can be made by telephone, through the Internet or in writing. For security reasons, telephone transactions will be recorded. All sales instructions received by Computershare will be processed promptly thereafter and in no event later than five business days after the date on which the order is received (except where deferral is necessary under applicable federal or state laws or regulations). Computershare will send the Service User a check for the proceeds of the sale less applicable service fee and brokerage commission. If a Service User requests a certificate for all shares credited to his or her account, a certificate will be issued for the full shares and a cash payment will be made for any fractional share based upon the then current market price less any service fee and brokerage commission.

In every case, the price to each selling Service User shall be the weighted average sale price obtained by Computershare's broker for each aggregate order placed by Computershare. To maximize cost savings, Computershare will make every effort to sell shares in round lot transactions. For this purpose, it can combine each selling Service User's shares with those of other

Service Users. All sale requests having an anticipated market value of \$100,000 or more are expected to be submitted in writing. All sale requests within thirty (30) days of an address change to a Service User's account are expected to be submitted in writing.

**4.** Computershare will cause its broker to effect purchases and sales on any securities exchange where such shares are traded, in the over-the-counter market, or by negotiated transactions, subject to such terms with respect to price, delivery, etc., as Computershare may agree.

No interest will be paid on any cash received by Computershare and held for Computershare at its bank pending investment. No Service User shall have any authority or power to direct the time or price at which shares can be purchased (or sold), or to select the broker or dealer through or from whom purchases (or sales) are to be made. Computershare will return any cash contribution on request of the Service User, provided Computershare receives the Service User's telephone or written cancellation of its purchase instruction not less than two business days before the purchase transaction is to take place. The Service User will be charged a fee for returned checks and failed automatic deductions due to insufficient funds.

For processing certain purchase and sale instructions submitted by a Service User, Computershare will receive compensation according to the fee schedule quoted in this Shareholder Information Brochure or in subsequent notices of fee changes. Fees are subject to change at any time, in accordance with Paragraph 12 of these Terms and Conditions, upon written notification to Service Users.

**5.** In the event a Service User chooses to send stock certificates to Computershare for deposit into his or her Program account, the Service User understands that he or she should send the certificate(s) by certified or registered mail or private carrier, properly insured, with return receipt requested. A Service User will send the stock certificates to Computershare at the address listed on page 17 of this brochure. In addition, the Service User understands that he or she should not endorse the certificate(s) or complete the assignment section.

**6.** If a Service User has requested Computershare to reinvest dividends, the Service User can instruct

Computershare through the Internet, by telephone or in writing to discontinue reinvestment at any time. To be effective for a given dividend payment, Computershare must receive notice before the record date for that dividend. In addition, at any time, Computershare may, for any reason in its sole discretion, discontinue a Service User's participation in the Program with respect to the purchase of shares through reinvestment of dividends and cash contributions immediately upon mailing a notice to the Service User at the Service User's address of record on Johnson & Johnson's stock transfer books as maintained by Computershare. Upon issuing such notice, Computershare will promptly refund any cash contributions held pending investment. Computershare will continue to hold the Service User's shares in uncertificated form unless the Service User requests a certificate for any full share(s) and a check for any fractional share. The Service User can also request the sale of all or part of any such shares upon request to Computershare. Computershare will send the Service User a check for the proceeds of the sale less applicable service fee and brokerage commission.

**7.** At any time, Computershare may, for any reason in its sole discretion, refuse to execute any Service User's transaction requested via telephone, Internet or facsimile and in its place require written confirmation of such a transaction request.

**8.** In the event a notice to discontinue reinvestment of dividends is received or issued pursuant to Paragraph 6 on or after a dividend record date for an account whose dividends are to be reinvested, Computershare in its sole discretion may either pay such dividend in cash or reinvest it in shares on behalf of the Service User. In the event reinvestment is made, Computershare may sell the shares purchased and remit the proceeds to the Service User less any fee and any brokerage commission.

**9.** Although Computershare will reinvest dividends upon the Service User's request, the Service User remains responsible for any income taxes payable on such dividends. Dividends paid to Computershare on behalf of a Service User, and any brokerage commissions paid on each Service User's behalf by Johnson & Johnson, will be reported on Form 1099-DIV to the Internal Revenue Service, a copy of which will be sent to each such Service User.

**10.** A Service User will have the sole right to vote full shares credited to his or her account by Computershare through the Program.

**11.** Any stock dividend or split shares of stock distributed on shares held by a Service User in stock certificate and/or uncertificated form will be credited to the Service User's account, provided that such stock is of the same type, class and series as the stock held under the Program. In the event that rights are made available to subscribe to additional shares, debentures or other securities, the full shares credited to a Service User's account may be combined with other shares of the same class of stock registered in the name of the Service User for purposes of calculating the number of rights to be issued to such Service User.

**12.** Neither Computershare nor Johnson & Johnson shall be liable in connection with the operation of the Program for any act done in good faith or for any good faith omission to act including, without limitation, any claims for liability (1) arising out of failure to cease reinvestment of dividends for a Service User's account under the Program upon the Service User's death prior to receipt of written notice of death from an appropriate fiduciary, and (2) with respect to the prices or times at which shares are purchased or sold for any Service User's account. Neither Computershare nor Johnson & Johnson will have any responsibility for the market value of shares maintained on behalf of a Service User.

Computershare and Johnson & Johnson may agree to amend or modify the provisions of this agreement at any time by mailing a copy of such amendment or modification (that can be included with periodic Johnson & Johnson mailings to shareholders) to the Service User. Such amendments or modifications become effective thirty (30) days after the mailing, unless a different time period is required by law.

**13.** The Tax Equity and Fiscal Responsibility Act of 1982 imposes certain reporting obligations upon brokers and other middleman. As a result, Computershare is required to report to the Internal Revenue Service and the Service User any sale of shares effected on behalf of a Service User.

**14.** Computershare may, in its sole discretion, use a broker-dealer affiliated with Computershare to execute purchase or sale transactions. In that event, the Service

User should recognize that brokerage commissions assessed in connection with those transactions will be paid to Computershare's affiliate.

**15.** Neither Computershare nor Johnson & Johnson provides advice or makes recommendations with respect to Johnson & Johnson common stock or any purchase or sale transaction initiated by a Service User. Any decision to purchase or sell Johnson & Johnson common stock must be made by the individual Service User based upon his or her own research and independent judgment.

**16.** Computershare is a national limited purpose trust company chartered under the National Banking Act and is a transfer agent registered with the Comptroller of the Currency of the United States pursuant to Section 17A of the Securities Exchange Act of 1934. The Program accounts and securities are not insured by the Federal Deposit Insurance Corporation, the Securities Investor Protection Corporation, or similar agency.

**17.** The Program and the agency agreement between Computershare and each Service User, including these Terms and Conditions, shall be governed by the laws of the Commonwealth of Massachusetts. The signing and mailing of the Enrollment Authorization Form or the initiation of a transaction, including a certificate deposit, through the Program shall constitute an offer by a shareholder to establish a principal-agency relationship with Computershare. Acceptance shall occur in the offices of Computershare upon receipt by Computershare of such form or requests.

**18.** The Program is not designed for use by institutional investors or financial intermediaries.

## The Investor Service and Automatic Dividend Reinvestment Program for Shareholders of Johnson & Johnson

### Minimum/Maximum Investments, Fees and Commissions

#### Minimum and Maximum Investments

- ◆ The minimum for additional investments by check or through the automatic investment feature is \$25 per transaction.
- ◆ Additional investments, including automatic investments, are subject to a maximum annual amount of \$50,000 per calendar year.

#### Administrative Services Paid by Johnson & Johnson

- ◆ Purchases with reinvested dividends
- ◆ Additional purchases by check or one-time online bank debit
- ◆ Certificate conversion/safekeeping
- ◆ Issuance of stock certificates
- ◆ Share transfers and gifts, by stock certificates or Program book-entry shares
- ◆ Payment of dividends by check and direct deposit

#### Fees and Commissions

**Additional Investments by check or one-time online bank debit — No charge to you.** Johnson & Johnson pays any applicable brokerage commission and transaction processing fee.

**Automatic Investments —** Each automatic investment will entail an ACH transaction processing fee of \$1 which will be deducted from the purchase amount. Johnson & Johnson pays any applicable brokerage commission.

**Reinvestment of Dividends — No charge to you.** Johnson & Johnson pays any applicable brokerage commission and transaction processing fee when you reinvest all or part of your dividend.

**Sale of Shares —** Each sale of shares will entail a transaction processing fee of \$15, plus a brokerage commission, currently 12 cents per share sold. The fee and brokerage commission will be deducted from the sale proceeds.

## **All correspondence and inquiries concerning the Program should be directed to:**

The Investor Service and Automatic Dividend  
Reinvestment Program  
c/o Computershare  
P.O. Box 43078  
Providence, RI 02940-3078

*Be sure to include a reference to Johnson & Johnson in your correspondence.*

## **Telephone**

**Shareholder customer service, including sale of shares:**

**1-800-328-9033 (Inside the United States and Canada)**

**1-781-575-2718 (Outside the United States and Canada)**

An automated voice response system is available 24 hours a day, 7 days a week.

**Customer service representatives** are available from 9:00 a.m. to 5:00 p.m. Eastern time each business day.

**TDD: 1-800-952-9245** A telecommunications device is available for the hearing impaired.

**Foreign language translation service** for more than 140 languages is available.

## **Internet**

You can obtain information about your Johnson & Johnson account over the Internet. To gain access, you will require a password which is sent to you by mail. You may also request your password by calling **1-800-328-9033 or 1-781-575-2718.**

Messages forwarded on the Internet will be responded to promptly.

Computershare's Internet address is **[www.computershare.com](http://www.computershare.com)**

*Johnson & Johnson*